



6300 N. River Rd., Suite 600, Rosemont, IL 60018
866-4FELDCO® 4FELDCO.COM

PLACE
STAMP
HERE

FELDCO

6300 N. River Rd., Suite 600
Rosemont, IL 60018



THE HOME RENEWAL **EXPERTS**

"Top to Bottom~ Inside & Out"

WINDOW WARRANTY

**TRANSFERABLE LIFETIME
LIMITED WARRANTY**

All of us at Feldco thank you for your purchase and appreciate your patronage. We work hard to provide our customers with unsurpassed customer service, a quality product at a great value and back it up with the industry's strongest warranty.

Feldco warrants under condition of normal use and service that our windows (in the home they were originally installed) will be free from defects. This includes the entire window unit, hardware and all moving parts. If Feldco, at its sole discretion, determines your window(s) is defective, we will replace it or any portion thereof according to the terms below.

Feldco windows are warranted to be free of defects in material and workmanship as a direct result of the manufacturing and installation process. This warranty covers defects as specified herein and may not include defects of damage attributable to normal weathering or defects or damages caused by accidents, fire, flood, vandalism or other Acts of God, misuse, mildew, mold, building settlement or structural failure of walls or any other causes or occurrences beyond Feldco's control. Some services may be subject to a minimal trip fee to cover fuel, transportation and handling charges for in-home services. Customers will be made aware of any such costs prior to a visit by a Feldco technician.

FIVE (5) YEAR LABOR GUARANTEE

There will be no labor fees on all warranty related work for a period of five (5) years from the date of original installation. Once this period has expired, Feldco may assess a labor charge.

WARRANTY TRANSFER

The ***"Top to Bottom, Inside and Out"*** Window warranty offers a one-time transfer by the original purchaser to one subsequent homeowner. To validate a transfer, a certified letter accompanied by proof of title transfer must be sent to Feldco Factory Direct, LLC, 6300 N. River Rd., Suite 600, Rosemont, IL 60018, within 30 days after the date of transfer of ownership. All terms and conditions of the original warranty apply and will remain in effect for a period not to exceed 20 years from the date of original installation.

ADDITIONAL TERMS

Complimentary Re-screening: If after your windows are installed the screening material tears or separates from the frame, you may drop off the frame at any one of our locations and we will re-screen it at no charge.

Parts & Materials: If a part or component originally installed is not available, Feldco retains the option to substitute the part or component that in Feldco's sole discretion is of equal quality or value.

Color: Feldco does not warrant against color migration or fading of its brown vinyl windows which may occur as a result of normal weathering.

Wood Interiors: All wood interiors, including bay, bow and garden windows, must be finished and/or sealed within 30 days of installation date for the warranty to remain valid.

Caulking: Caulking is considered routine maintenance and therefore it is the responsibility of the homeowner.

Woodgrain Laminates: Feldco warrants that their interior woodgrain laminates will not chip, peel, blister, rot or corrode for a period of 10 years from date of installation.

CLAIMS PROCEDURE

If you have any questions or need service, please call 866-4FELDCO. To assist you best, please have your contract available as well as the sticker information from the window.

This warranty gives the purchaser specific legal rights. The purchaser may also have other rights, which vary state to state. Also, some limitations set forth may not be allowed in certain states and therefore may not apply to particular purchases.

THE WARRANTY HEREIN IS EXCLUSIVE AND FELDCO MAKES NO OTHER WARRANTY OF ANY KIND WHATSOEVER, EXPRESS OR IMPLIED, WITH RESPECT TO THE WINDOWS SOLD BY IT. FELDCO EXPRESSLY DISCLAIMS ANY WARRANTY AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE.

No agent, employee or representative of Feldco has the authority to bind Feldco to any affirmation, representation or warranty concerning Feldco products or parts, except as stated herein.

THE REMEDY OF REPAIR OR REPLACEMENT, SET FORTH ABOVE, SHALL BE THE SOLE AND EXCLUSIVE REMEDY AGAINST FELDCO FOR ANY DEFECTS IN THE PRODUCTS SOLD BY FELDCO. FELDCO SHALL NOT IN ANY EVENT BE LIABLE TO ANY BUYER FOR DAMAGES OF ANY KIND, INCLUDING, WITHOUT LIMITATION, CONSEQUENTIAL, PERSONAL INJURY OR INCIDENTAL DAMAGES OR FOR LOSS OF USE OR LOSS OF PROFIT OF ANY KIND, WHETHER FOR DEFECTIVE OR NON-CONFORMING GOODS, NEGLIGENCE ON THE BASIS OF STRICT LIABILITY OR FOR ANY OTHER REASON.

The sole responsibility of Feldco under this warranty is stated herein and it shall not be liable for consequential, indirect or incidental damages or for any amount in excess of its price for the original product.

THIS CARD SHOULD ONLY BE MAILED TO US IN THE EVENT THAT YOU HAVE SOLD YOUR PROPERTY AND THE NEW OWNER WISHES TO TRANSFER THE WARRANTY.

"Top to Bottom~Inside & Out" WINDOW WARRANTY

TRANSFERABLE LIFETIME LIMITED WARRANTY

This card to be completed by Purchaser of Property within thirty (30) days of purchase.

DATE OF INSTALLATION: _____

NEW PROPERTY OWNERS NAME: _____

DATE OF PROPERTY PURCHASE: _____

ADDRESS: _____

CITY/STATE/ZIP: _____

PHONE NUMBER: _____

EMAIL ADDRESS: _____

CONTRACT NUMBER: _____

Warranty Transfer Card - Mail To: 6300 N. River Rd., Suite 600, Rosemont, IL 60018