

CARE AND CLEANING

Like any other exterior siding surface, Feldco's "Sweet Dreams" Siding, Soffit & Trim will be exposed to all outdoor weather and atmospheric conditions. Ordinarily, the cleaning action of rainfall will be adequate to wash the vinyl siding. However, vinyl siding, soffit and trim should periodically be washed by rinsing with a garden hose and clear water particularly in those areas not exposed directly to rain. If you desire to do a more thorough cleaning or where high soil collection conditions occur, follow these simple instructions.

1. Use a soft-bristled, long-handled washing brush. It attaches to your garden hose and makes washing your siding easier. Do not rub vigorously, as it may create glossy areas over the vinyl siding finish.
2. For hard to remove dirt, such as soot and grime found in industrial areas, wipe the siding down with a solution consisting of the following ingredients:
1/3 cup powdered detergent (Tide, etc.)
2/3 cup household cleaner (Spic n' Span, etc.)
1 gallon water
3. If mildew is a problem in your area, prepare the solution above, but substitute 1 quart of laundry bleach for 1 quart of water.
4. If you wash down the entire house, start at the bottom and work up to the top, as less streaking will result.
5. It is important that immediately following all washing operations, the entire surface be thoroughly rinsed with fresh water from your garden hose. Avoid prolonged or high pressure rinsing of open ventilation areas.
6. For best results when using a cleaning solution, select an overcast cool day (55°-75°) and wash only small areas at a time. This should allow the wet cleaning solution to remain in contact with the finish for not less than three minutes, then rinse with clear water before it has a chance to dry.

This cleaning and maintenance information is suggested in an effort to be of assistance; however, Feldco can assume no responsibility for results obtained which are dependent upon the solution chemicals as prepared and method of application.



6300 N. River Rd., Suite 600, Rosemont, IL 60018

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6300 N. River Rd., Suite 600
Rosemont, IL 60018



THE HOME RENEWAL **EXPERTS**

Sweet Dreams™

SIDING, SOFFIT & TRIM WARRANTY

**TRANSFERABLE LIFETIME
LIMITED WARRANTY**

All of us at Feldco thank you for your purchase and appreciate your patronage. We work hard to provide our customers with unsurpassed customer service, a quality product at a great value and back it up with the industry’s strongest warranty.

Feldco warrants under condition of normal use and service that our siding, soffit and trim (on the home which it is originally installed) will be free from defects for as long as you reside in your home. This includes excessive fading*, blistering, corroding, flaking, and peeling. If within the warranty period, Feldco, at its sole discretion, determines your siding, soffit or trim is defective, we will replace, repair or refinish it or any portion thereof, at no charge.

*Excessive fading is defined as a change greater than three (3) Hunter Units of Delta B.

Feldco siding, soffit and trim is warranted to be free of defects in material and workmanship as a direct result of the manufacturing process. This warranty covers defects as specified herein and may not include defects or damage attributable to normal weathering or defects or damages caused by accidents, fire, flood, vandalism, oxidation, chemical pollutants, impact from foreign objects, or other Acts of God, misuse, mildew, mold, building settlement, or structural failure of walls, or any other causes or occurrences beyond Feldco’s control. Some services may be subject to a minimal trip fee to cover fuel, transportation and handling charges for in-home services. Customers will be made aware of any such costs prior to a visit by a Feldco technician.

FIVE (5) YEAR LABOR GUARANTEE

There will be no labor fees on all warranty related service calls for (5) five years, from the date of installation. Once the labor guarantee period has expired, Feldco will assess a fee commensurate with current market rates to complete any repairs, for the remainder of the product warranty period.

WARRANTY TRANSFER

The "Sweet Dreams" Siding, Soffit and Trim warranty offers a one-time transfer by the original homeowner to one subsequent homeowner. To validate a transfer, a certified letter, accompanied by proof of title transfer, must be sent to Feldco Factory Direct, LLC, 6300 N. River Rd., Suite 600, Rosemont, IL 60018, within 30 days after the date of transfer of ownership. All terms and conditions of the original warranty apply and will remain in effect for a period not to exceed 20 years from the date of installation. Upon transfer, fading shall be covered as set forth in the "Fade Protection Schedule".

ADDITIONAL TERMS

In the event that the building upon which the warranted siding, soffit and/or trim has been installed comprises of multiple residential or commercial units, including condominiums, then each individually addressed unit shall be deemed to be a separate property owner unit for all applicability purposes of this warranty.

Hail: Feldco "Sweet Dreams" Siding, Soffit and Trim is warranted against damage from hail. In such cases, the homeowner should first pursue their homeowners insurance policy for coverage. In the event that coverage is denied by your insurance carrier, the terms and conditions of this warranty would apply. Proof of a denied claim must be submitted in order to process your claim under this warranty.

If a product or component originally installed is not available, Feldco shall have the right to substitute the product or component that in Feldco’s sole discretion is of equal quality or value. Due to normal weathering, replacement products or components may differ in gloss and color from products originally installed.

The original warranty shall not be extended by any such work performed, but the remaining warranty period shall continue in effect and be applicable under the terms and conditions of this warranty to the warranty work performed.

This warranty shall remain in effect only if normal cleaning practices are performed for maintenance of the siding, soffit and trim (See care and cleaning). This warranty shall be null and void if harmful cleaning compounds are used.

CLAIMS PROCEDURE

Number of Years from Installation Date to Date of Claim	% of Purchase Price of Originally Installed Products Found to be Defective for Which Feldco Will be Responsible
During original purchaser’s property ownership	100%
Subsequent property owners (when transferred) 0-7 years	100%
More than 7 years, but less than 10 years	60%
More than 10 years, but less than 20 years	40%

If you have any questions or have a need for service, please call 866-4FELDCO and ask to speak with a customer service representative. To assist you and properly process your claim, please have your contract available.

FADE PROTECTION SCHEDULE

This warranty gives the purchaser specific legal rights. The purchaser may also have other rights, which vary state to state. Also, some of the limitations set forth above may not be allowed in certain states and therefore may not apply to particular purchases.

THE WARRANTY HEREIN IS EXCLUSIVE, AND FELDCO MAKES NO OTHER WARRANTY OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, WITH RESPECT TO THE PRODUCTS MANUFACTURED OR SOLD BY IT. FELDCO EXPRESSLY DISCLAIMS ANY WARRANTY AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE.

No agent, employee or representative of Feldco has any authority to bind Feldco to any affirmation, representation or warranty concerning Feldco products or parts, except as stated herein.

THE REMEDY OF REPAIR OR REPLACEMENT, SET FORTH ABOVE, SHALL BE THE SOLE AND EXCLUSIVE REMEDY AGAINST FELDCO FOR ANY DEFECTS IN THE PRODUCTS MANUFACTURED AND/OR SOLD BY FELDCO. FELDCO SHALL NOT IN ANY EVENT BE LIABLE TO ANY BUYER FOR DAMAGES OF ANY KIND, INCLUDING, WITHOUT LIMITATION, CONSEQUENTIAL, PERSONAL INJURY OR INCIDENTAL DAMAGES, OR FOR LOSS OF USE OR LOSS OF PROFIT OF ANY KIND, WHETHER FOR DEFECTIVE OR NON-CONFORMING GOODS, NEGLIGENCE, ON THE BASIS OF STRICT LIABILITY, OR FOR ANY OTHER REASON.

The sole responsibility of Feldco under this warranty is stated herein, and it shall not be liable for consequential, indirect, or incidental damages or for any amount in excess of its price for the original product.

THIS CARD SHOULD ONLY BE MAILED TO US IN THE EVENT THAT YOU HAVE SOLD YOUR PROPERTY AND THE NEW OWNER WISHES TO TRANSFER THE WARRANTY.

Sweet Dreams™ SIDING, SOFFIT & TRIM WARRANTY

TRANSFERABLE LIFETIME LIMITED WARRANTY

This card to be completed by Purchaser of Property within thirty (30) days of purchase.

DATE OF INSTALLATION: _____

NEW PROPERTY OWNERS NAME: _____

DATE OF PROPERTY PURCHASE: _____

ADDRESS: _____

CITY/STATE/ZIP: _____

PHONE NUMBER: _____

EMAIL ADDRESS: _____

CONTRACT NUMBER: _____

Warranty Transfer Card - Mail To: 6300 N. River Rd., Suite 600, Rosemont, IL 60018