

## CARE AND CLEANING

### ALUMINUM PAINT FINISH:

1. To clean, wash with mild soap and water and treat like your new car finish.
2. If finish is accidentally scratched or chipped, use touch-up paint available from your dealer.
3. To protect finish, spray with vinyl protector or use a high quality auto wax and polish the surface.

### HARDWARE:

1. All hardware will function better if it is cleaned properly.
2. Much like sterling silver, even the finest brass will react naturally to the elements surrounding it. To maintain, polish with a nonabrasive automotive or furniture wax. You may have to clean with brass cleaner if the brass tarnishes. By keeping your hardware cleaned and maintained you will be rewarded with a long lasting finish.
3. Tighten screws when necessary.
4. Clean out the interlocks on double hung windows after exposure to dust.
5. Wipe heavy dust off balance rods on double hung windows. WD-40® should not be used to lubricate balances.
6. Oil hinges on storm doors as needed with a light sewing machine oil.
7. Keep weatherstripping clean of dirt and grit for proper sealing. Wash with mild soap and water. Vinyl and rubber seals can be treated with vinyl protector.

### GLASS SASH(ES):

To Clean the Glass Area that Contains Clear Glass or a Sungate 500® Low-E Coating:

1. Use a soft, clean, high-absorbent, lint-free cloth.
2. Utilize a 50/50 mixture of isopropyl alcohol (rubbing alcohol) and water. This evaporates more slowly than typical cleaners and will keep streaking to a minimum.
3. Spray the cleaning solution on the glass surface to be cleaned. Important! Do not wash the glass in direct sunlight.
4. Wipe the cleaning solution off the glass using a circular motion applying light to moderate pressure to remove dirt residue.
5. If this solution does not remove the dirt as desired, any household cleaner can be used.
6. If the household cleaners are used, reduce the area to be cleaned to more easily allow removal of the solution prior to evaporation (which is the cause of streaking). If streaks occur, reduce the area further.
7. Products which foam or lather will help slow the evaporation of the cleaning solution and allow time to remove the residue. They may help 'lubricate' the surface which will give the cleaning cloth a more familiar feel, similar to uncoated glass.



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866-4FELDCO® 4FELDCO.COM

PLACE  
STAMP  
HERE

**FELDCO**

6300 N. River Rd., Suite 600  
Rosemont, IL 60018



THE HOME RENEWAL **EXPERTS**

# STORM DOOR WARRANTY

**TRANSFERABLE LIFETIME  
LIMITED WARRANTY**

**All of us at Feldco thank you for your purchase and appreciate your patronage. We work hard to provide our customers with unsurpassed customer service, a quality product at a great value and back it up with the industry's strongest warranty.**

Feldco warrants under condition of normal use and service that our doors (in the home they were originally installed) will be free from defects. This includes the entire door unit, hardware and all moving parts. If Feldco, at its sole discretion, determines your door(s) is defective, we will replace it or any portion thereof according to the terms below.

Feldco doors are warranted to be free of defects in material and workmanship as a direct result of the manufacturing and installation process. This warranty covers defects as specified herein and may not include defects of damage attributable to normal weathering or defects or damages caused by accidents, fire, flood, vandalism or other Acts of God, misuse, mildew, mold, building settlement or structural failure of walls or any other causes or occurrences beyond Feldco's control. Some services may be subject to a minimal trip fee to cover fuel, transportation and handling charges for in-home services. Customers will be made aware of any such costs prior to a visit by a Feldco technician.

**FIVE (5) YEAR LABOR GUARANTEE**

There will be no labor fees on all warranty related work for a period of five (5) years from the date of original installation. Once this period has expired, Feldco may assess a labor charge.

**WARRANTY TRANSFER**

The Storm Door warranty offers a one-time transfer by the original purchaser to one subsequent homeowner. To validate a transfer, a certified letter accompanied by proof of title transfer must be sent to Feldco Factory Direct, LLC, 6300 N. River Rd., Suite 600, Rosemont, IL 60018, within 30 days after the date of transfer of ownership. All terms and conditions of the original warranty apply and will remain in effect for a period not to exceed 20 years from the date of original installation.

**ADDITIONAL TERMS  
COMPLIMENTARY RE-SCREENING**

If after your door(s) are installed the screening material tears or separates from the frame, you may drop off the frame at any one of our locations and we will re-screen it at no charge.

**BASIC DOOR - LIFETIME TRANSFERABLE**

Feldco will replace under conditions of normal use, for as long as you own and live in the Home in which the product was originally installed, the "electrostatic" baked enamel paint finish if it is not free from flaking, checking, blistering, or peeling. This warranty is transferable to one subsequent purchaser.

**INVENT™ RETRACTABLE SCREEN TIME - LIFETIME**

The InVent™ Retractable Screen System on the Spectrum™ Storm Doors is warranted against mechanical defects for as long as you own and live in the Home in which the product was installed.

**SCREENS - LIFETIME/15 YEAR**

Feldco further warrants under conditions of normal use, the stainless steel DuraGuard screen against rotting, rusting, or separation for as long as you own and live in the Home in which the product was installed. Further, Feldco will replace under conditions of normal use, for a period of fifteen (15) years from the date of installation, the fiberglass, aluminum or SeeVue stainless steel screening if it is not free from rotting, staining, or rusting.

**GLASS - LIFETIME  
STORM DOORS**

Feldco further warrants the glass units of its Aluminum Storm Doors against breakage as follows: (1) If the glass in a properly registered and warranty covered unit breaks as the result of a manufacturing defect; (2) In the event of an accident in the Home that is not covered by insurance or is of an amount that is within the insurance policy deductible, Feldco will replace the glass free of charge, for as long as the original purchaser owns and lives in the Home in which it was originally installed.

**STORM DOOR HANDLES/MAIL & MAGAZINE SLOTS - LIFETIME/1 YEAR**

Feldco further warrants all storm door handles, mail slots and magazine slots with a Bright Brass, Bright Brass Look, Satin Nickel, Aged Bronze or storm door mortise handles with a Black finish against tarnishing for as long as you own and live in the Home in which the product was installed and against mechanical defects for a period of (1) year from date of installation.

Feldco further warrants all storm door mortise handles with an Antique Brass finish against tarnishing for a period of ten (10) years from date of installation and against mechanical defects for a period of (1) year from date of installation.

**HARDWARE - 1 YEAR**

Feldco further warrants to purchaser that it will replace, for a period of one (1) year from the date

of installation, all other parts (including hardware) which are not the above-specified components if those parts are not free from defects in material and workmanship under conditions of normal use and wear. Tarnishing and fading are considered to be the products of normal use and wear. As a result, they are not covered under this warranty.

**CLAIMS PROCEDURE**

If you have any questions or need service, please call 866-4FELDCO. To assist you best, please have your contract available as well as the sticker information from the window.

*This warranty gives the purchaser specific legal rights. The purchaser may also have other rights, which vary state to state. Also, some limitations set forth may not be allowed in certain states and therefore may not apply to particular purchases.*

THE WARRANTY HEREIN IS EXCLUSIVE AND FELDCO MAKES NO OTHER WARRANTY OF ANY KIND WHATSOEVER, EXPRESS OR IMPLIED, WITH RESPECT TO THE WINDOWS SOLD BY IT. FELDCO EXPRESSLY DISCLAIMS ANY WARRANTY AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE.

*No agent, employee or representative of Feldco has the authority to bind Feldco to any affirmation, representation or warranty concerning Feldco products or parts, except as stated herein.*

THE REMEDY OF REPAIR OR REPLACEMENT, SET FORTH ABOVE, SHALL BE THE SOLE AND EXCLUSIVE REMEDY AGAINST FELDCO FOR ANY DEFECTS IN THE PRODUCTS SOLD BY FELDCO. FELDCO SHALL NOT IN ANY EVENT BE LIABLE TO ANY BUYER FOR DAMAGES OF ANY KIND, INCLUDING, WITHOUT LIMITATION, CONSEQUENTIAL, PERSONAL INJURY OR INCIDENTAL DAMAGES OR FOR LOSS OF USE OR LOSS OF PROFIT OF ANY KIND, WHETHER FOR DEFECTIVE OR NON-CONFORMING GOODS, NEGLIGENCE ON THE BASIS OF STRICT LIABILITY OR FOR ANY OTHER REASON.

*The sole responsibility of Feldco under this warranty is stated herein and it shall not be liable for consequential, indirect or incidental damages or for any amount in excess of its price for the original product.*

**THIS CARD SHOULD ONLY BE MAILED TO US IN THE EVENT THAT YOU HAVE SOLD YOUR PROPERTY AND THE NEW OWNER WISHES TO TRANSFER THE WARRANTY.**

STORM DOOR WARRANTY

TRANSFERABLE LIFETIME LIMITED WARRANTY

*This card to be completed by Purchaser of Property within thirty (30) days of purchase.*

DATE OF INSTALLATION: \_\_\_\_\_

NEW PROPERTY OWNERS NAME: \_\_\_\_\_

DATE OF PROPERTY PURCHASE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY/STATE/ZIP: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

CONTRACT NUMBER: \_\_\_\_\_

Warranty Transfer Card - Mail To: 6300 N. River Rd., Suite 600, Rosemont, IL 60018